

## TERMS & CONDITIONS

*We're so glad you're here. This document ensures you feel fully informed and comfortable before your child's assessment. Our goal is not just to identify areas of difficulty, but to celebrate your child's strengths and provide practical, caring support to help them move, learn, and thrive with confidence.*

### 01 About This Service

The Paediatric Motor Skills Screening Clinic is delivered by Emerald Medical Group under the 'Big Smiles, Little Steps' program. It is designed to provide families with a clear, objective understanding of their child's physical development — what they do well, and where a little extra support could make a big difference.

Services are provided by Woo Che, Physiotherapist (B.Phty), registered with AHPRA and bound by the professional and ethical standards of the Physiotherapy Board of Australia.

### 02 What to Expect from the Assessment

Each assessment is conducted in a welcoming, child-friendly environment. The assessment is structured, standardised, and takes approximately one to two hours depending on the service type.

#### The assessment will cover the following areas:

- Balance, postural control and body awareness
- Bilateral coordination and agility
- Running, jumping and gross movement skills
- Upper-limb coordination (throwing and catching)
- Strength and endurance
- Fine motor skills and hand coordination

Assessments are conducted at our clinic at 1 Pilot Farm Road, Emerald QLD 4720.

### 03 After the Assessment — What Happens Next

*We believe every child deserves to feel capable and confident. Following your child's assessment, our aim is to give you practical tools and insights that support their development — not to label or alarm, but to empower you and your child's support team.*

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Following the assessment, you will receive a written summary report that includes:

- An objective profile of your child's motor skills across all assessed areas
- Age-based comparisons to typical developmental norms
- A clear outline of your child's strengths and areas where support may help
- A baseline measure that can be used to track progress over time
- Practical recommendations for you and your child's teachers

Reports may be shared with your child's school or other treating practitioners only with your written consent. You are in control of who has access to your child's information at all times.

04 Fees & Billing

All fees are the responsibility of the parent or guardian, or funded through the child's NDIS plan where applicable. The school does not bear any financial responsibility.

| Service                               | Format          | Fee        | Notes                                        |
|---------------------------------------|-----------------|------------|----------------------------------------------|
| Paediatric Motor Assessment (Private) | Approx. 2 hrs   | \$772.77   | Includes assessment + written summary report |
| Paediatric Motor Assessment (NDIS)    | Approx. 2–3 hrs | \$1,030.36 | NDIS Price Guide; includes reassessment      |
| Ongoing Therapy Session               | 1 hour          | \$257.59   | Individual therapy plan; may be school-based |
| Travel (where applicable)             | As required     | Variable   | Charged per NDIS Price Guide guidelines      |

Fees are subject to change in line with the NDIS Price Guide. You will be given at least 30 days' written notice of any fee changes.

Medicare: At this time, physiotherapy services under this program are not claimable through Medicare. We are happy to discuss funding options with you individually.

05 Appointments & Cancellations

**Scheduling.** Once your registration is received and consent is confirmed, our team will contact you directly.

**Cancellations & Rescheduling.** Please notify us as soon as possible and no later than 24 hours prior to your appointment.

**Late Cancellations & Non-attendance.** Cancellations with less than 24 hours' notice may incur a short-notice cancellation fee.

**Punctuality.** Please aim to arrive five minutes before your scheduled time.

## TERMS &amp; CONDITIONS

## 06 Consent &amp; Privacy

**Privacy.** All personal and health information is handled in accordance with the Privacy Act 1988 (Cth), the Australian Privacy Principles, and the Information Privacy Act 2009 (Qld).

**Report Sharing.** Written assessment reports will only be shared with your child's school or other practitioners where you have provided specific written consent.

**Records.** Your child's clinical records are maintained securely. You have the right to request access at any time.

**Right to Withdraw.** Your participation is entirely voluntary. You may withdraw consent and discontinue services at any time, without obligation or penalty.

## 07 Your Rights &amp; Our Responsibilities

Emerald Medical Group is committed to providing services that are safe, respectful, and of the highest professional standard. As a patient and family, you have the right to:

- Receive clear, honest, and respectful communication throughout your experience
- Ask questions and have them answered in a way you understand
- Be involved in decisions about your child's care
- Request a second opinion or seek care elsewhere at any time
- Provide feedback or make a complaint, and have it addressed fairly and promptly

**Complaints.** Speak with us directly in the first instance. If unresolved, contact the Office of the Health Ombudsman (QLD) or the Physiotherapy Board of Australia via AHPRA.

## 08 Important Information to Be Aware Of

*We want to be open and clear with you about what this assessment can and cannot tell us. This information is provided so you feel fully informed — not to cause concern.*

- This assessment provides a snapshot of your child's motor development at a specific point in time. It does not constitute a medical diagnosis.
- Motor patterns identified may be associated with certain profiles (ADHD, autism, DCD, sensory processing differences) but the assessment does not confirm or rule out any diagnosis.
- Assessment findings and recommendations are intended to support your child's development. Outcomes will vary and cannot be guaranteed.
- The physiotherapist will always exercise clinical judgement in your child's best interests and will discuss any concerns with you directly.

## 09 Professional Standards

All services are delivered by a physiotherapist registered with AHPRA and bound by the Physiotherapy Board of Australia Code of Conduct. The clinician maintains current professional indemnity and public liability insurance, and holds a current Working with Children Check (Blue Card) as required under Queensland legislation.

TERMS & CONDITIONS — DECLARATION

Parent / Guardian Declaration

By signing below, I/we confirm that I/we have read and understood this document and agree to the terms described.

- ☐ I confirm that I hold parental responsibility for the child being referred for assessment.
- ☐ I have received and read the 'Big Smiles, Little Steps' information sheet describing the service.
- ☐ I understand that this assessment does not constitute a medical diagnosis.
- ☐ I understand my child's information will be held confidentially and only shared with my written consent.
- ☐ I understand that participation is voluntary and I may withdraw at any time.
- ☐ I agree to the fee schedule outlined above and understand that fees are my responsibility.

Child's Full Name:

Date of Birth:

Parent / Guardian

Full Name:

Signature:

Date:

— Authorised Signatory

Full Name:

Signature:

Date:

TERMS & CONDITIONS — OFFICE USE

FOR EMG OFFICE USE ONLY — Do not complete below this line

Form received:

Received by:

Appointment date:

Clinician:

Parent contacted:

Appointment booked:

Yes

No

Yes

No

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